

**V S L PHANI RAJ KIRAN**

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**SOFTWARE TESTING & QUALITY ASSURANCE**

*Offering* ***9+ years*** *of experience;* ***seeking******senior level assignments across the IT Industry***



**PROFESSIONAL PROFILE**

* ISTQB certified testing professional with 9+ years of experience in software testing & quality assurance on both desktop and web applications.
* Experience in Banking, Finance, Insurance domains.
* Outstanding ability to work in a fast paced environment and meet deadlines.
* Experience across multiple types of testing i.e. system integration, user acceptance, regression testing and knowledge in database testing.
* In-depth knowledge of all phases of Software Development Life Cycle (SDLC) and Software Test Life Cycle (STLC).
* Experience in managing end to end testing activities for the application – which includes project test planning, analysis and design, execution, risk management, exit criteria and reporting, compiling test metrics for management.
* Partnered and developed schedules and test scripts for user acceptance tests.
* Knowledge of MS Office tools including MS project, PowerPoint. Also, experienced with test management tools like Quality Center 10.0, Application Lifecycle Management (ALM11).
* Skilled to identify issues and resolve them with proficiency by analysing bugs and interacting with development teams and users using WEBEX.
* Experienced in creating structured processes to manage test planning and execution.
* Technology University certified QA Lead, Project Manager, and Team Lead from JPMC.

**Technical Skills**

MS Office, MS Project 2010, PowerPoint, Windows, Oracle, SQL Server 2005, Aqua Data Studio, HP Quality Centre 10.0, Bugzilla, Mantis, Snag IT, FSecure (FTP).

**Certifications**

ISTQB, Brain Bench certified Quality tester, Technology University QA Lead, Project Manager, Team Lead certification from JPMorgan Chase.



**EDUCATIONAL QUALIFICATION**

**B. Tech in Electrical & Electronics Engineering** 2005

JNTU

**Class XII** 2001

Vijay Junior College, Visakhapatnam

**Class X** 1999

Nirmala High School, Machilipatnam



**PROFESSIONAL EXPERIENCE**

**HSBC Electronic Data Processing India Pvt. Ltd, HYDERABAD Aug 2014 – Till Date**

Test Manager

**JP MORGAN SERVICES INDIA PRIVATE LIMITED, HYDERABAD July 2010 – July 2014**

Associate-Quality Assurance (Test Lead)

**WIPRO TECHNOLOGIES, BANGALORE** **Oct 2007 – Jun 2010**

Senior Software Engineer

**SIRI TECHNOLOGIES PRIVATE LIMITED (A CMMI-LEVEL 4 COMPANY) Sep 2006 - Oct 2007**

Software Test Engineer

**KERNEX MICROSYSTEMS (INDIA) LIMITED (AN ISO 9001:2000 COMPANY) Aug 2005 - Aug 2006**

Software Engineer



**PROJECTS UNDERTAKEN**

**Title: Annual Operating Plan (AOP) – HSBC**

Duration: Aug 2014 to till date

Team Size: 10

Role: Test Manager

Environment: IBM Cognos TM1, ALM11

Synopsis: AOP-2015 is a project designed for forecasting and getting the actuals for annual planning for Finance teams across global businesses.

Responsibilities:

* Responsible for the test management of project throughout a project’s life cycle.
* Involved in creating structured processes to manage test planning and execution.
* Managing end to end testing activities for the application – which includes project test planning, analysis and design, execution, risk management, exit criteria and reporting, compiling test metrics for management.
* Coordinating the work of test team and monitoring their performance along with individual contributor responsibilities.
* Coordinating all the stake holders effectively for quality project delivery.
* Coordinated cross application training activities for entire team
* Knowledge management: To maintain the repository of documents related to knowledge transfer, application functionality, release documents, status reports.
* Partnered and developed schedules and test scripts for user acceptance tests and coordinated with various business users for successful completion of UAT.

**Title: Default Work Flow System (DWS) – JPMC**

Duration: Jan 2013 to July 2014

Team Size: 5

Role: Test Lead

Environment: Pega5.4, DB2, Oracle SQL Developer, ALM11, MS Project-2010

Synopsis: JPMorgan Chase is a major bank in US with its own technology products which are being used by banking professionals. DWS is used by Defaults tower in Mortgage Banking Technology for maintenance of loans which are default by customers. Suitable modification plans will be implemented by working with defaulters.

Responsibilities:

* Managing end to end testing activities for the application – which includes project test planning, analysis and design, execution, exit criteria and reporting.
* Coordinating the work of test team and monitoring their performance along with individual contributor responsibilities.
* Coordinating all the stake holders effectively for quality project delivery.
* Involved in compiling test metrics for management at ‘Defaults’ level (Defaults being the group of applications).
* Responsible for test Environment set up by coordinating with upstream and downstream systems.
* Coordinated cross application training activities for entire team
* Knowledge management: To maintain the repository of documents related to knowledge transfer, application functionality, release documents, status reports.

**Title: Consolidated Claims System – JPMC**

Duration: July 2010 to Jan 2013

Team Size: 10

Role: Test Lead

Environment: Java, Sybase 15, Quality Centre 10.0, ALM11

Synopsis: JPMorgan Chase is a major bank in US with its own technology products which are being used by banking professionals. CCS is one of the applications in Risk space which is used by claims analysts. This application deals with customer claims which will be created by the analysts working in Chase bank as per the customer requests. Then the claims will be analysed by the claim analysts and appropriate financial action will be taken so that either the customer or the bank is not at loss.

Responsibilities:

* Coordinating the work of test team and monitoring their performance along with individual contributor responsibilities.

 Preparing Test Strategy at module level for each release, test plan for major projects for each release and Test Data coordination for entire ‘Risk QA’ level (Risk QA being the group of applications).

 Involved in compiling test metrics for management at ‘Risk QA’ level (Risk QA being the group of applications).

* Proactively identified the areas suitable for automation and worked on creating manual BPT components using which regression test cases were automated in QTP.
* Responsible for test Environment set up by coordinating with upstream and downstream systems.
* Coordinating all the stake holders effectively for quality project delivery.

 Task allocation to team and managing each release effectively

**Title: LIC-EFEAP – Wipro**

Duration: Apr 2009 to Jun 2010

Team Size: 35

Role: Senior Test Engineer

Environment: COBOL, Java, My-SQL, Quality Centre 10.0

Synopsis: Life Insurance Corporation of India is a major public sector enterprise and the largest insurer in India, engaged in the business of selling life insurance. LIC implemented FEAP (Front-end Application Package) starting from 1995, a fully in-house developed application, across all its Branches in India and abroad. FEAP was written in SF COBOL using UnixWare as the operating system. Now it is completely migrated to MF COBOL using RHEL. LIC has already moved towards centralization, by moving the IT and operations at DO for newer products like ULIP, Health Insurance and Micro Insurance. LIC is modernizing their existing FEAP which is the core insurance solution of LIC. The existing FEAP application will be segregated into User Interface, Business Logic and Databases for increased efficiency.

Responsibilities:

 Involved in the preparation of high level test objectives, test cases using the test objectives and other input documents and test execution using quality centre 10.0.

 Responsible for defect logging and tracking the same using quality centre 10.0

 Handling the sub module agency & clients independently to close various review issues, sanity testing of production build and mentoring other team members.

 Verifying the production defects for completeness.

**Title: Viking – Wipro**

Duration: Oct 2007 to Mar 2009

Onsite Duration: 6 months

Team Size: 30

Role: Senior Test Engineer

Environment: Java, VPN link, Oracle 10g, Quality Center 9.2

Synopsis: Viking is for ING-Netherlands which is one of the prestigious financial institutions in Netherlands. The main purpose is to develop an internet based application for the retailers (individuals) of Netherlands which include all the major banking application modules like Savings, Money Transfer, Credit cards, Loans etc.

Responsibilities

 Involved in the preparation of functional test cases, based on requirement document and wireframes.

 Prepared User acceptance test cases for core banking modules like savings, money transfer.

 Liaising with other testing team members for the securities module from onsite

* Participating in client, status and review meetings. Liaised with onsite for resolving issues raised during user acceptance scripts review.

Onsite Responsibilities

 Interacted closely with client side business managers in providing them understanding to resolve the issues.

 Knowledge transfers from onsite to offshore.

 Performed test data mapping for the core modules using the data provided by client.

 Test design and execution for core application modules using Quality Center 9.0

 Close interaction with clients for various reviews and sign-offs.

**Title: Provider Maintenance Automation Tool (PMAT) – Siri Tech.**

Duration: Sep 2006 to Oct 2007

Team Size: 8

Role: Test Engineer

Environment: Microsoft Visual studio .NET 2005, Microsoft IIS 6.0, MS SQL, Client 2005, SQL Server 2005, MS Office 2003, Mantis Synopsis: PMAT is for AMERIGROUP Corporation which is one of the Health Maintenance Organizations in United States. The main purpose is to re-engineer the current workflow of the provider intake process with the help of a web application, which shall be hosted in AMERIGROUP intranet.

Responsibilities:

 Involved in the preparation of test plan for system testing, design of system test cases based on requirements and test execution.

 Instrumental in the validation of XML files which are used as test data.

 Prepared test data by working with tables present in SQL Server 2005 and also by executing scripts wherever necessary.

 Consolidated the releases received from internal module leads and releasing to Client periodically by doing configuration management

 Liaised with other testing team members, test-bed preparation and maintenance of test environment, knowing source code changes periodically and publishing the source for testing environment.

 Accountable for the deployment of source on client side by doing release management and participated in Client, Status and Review meetings.

**Title: Anti Collision Device (ACD) System – Kernex**

Duration: Aug 2005 to Sep 2006

Team Size: 10

Role: Software Test Engineer

Environment: VX works, RTOS, GPS Simulator

Synopsis: ACD is a Networking application providing safety shield to prevent collisions of moving trains and related accidents, which can happen due to human errors. The concept works in a network environment consisting of Loco ACD mounted in Locomotive (Engine) of trains, Guard ACD in the Guard van, Station ACD at stations, and Level Crossing (LC) Gate ACD at manned and unmanned gates. The networked system communicates with one another asynchronously and in half mode through Radio Modem using CSMA/CD protocol. The position of the moving object (train) is identified by the data taken from Global Positioning System (GPS).

Responsibilities:

 Involved in code analysis & event log analysis and fixing the bugs.

 Testing for related problems through GPS simulator, Loco ACD for head-on, Rear-end and side collision, Guard ACD for Head-on, rear-end and side collision, Stationary ACD against failures like Battery-Low, Unknown Restarts



**Date of Birth:** 9th March, 1985

**Languages Known:** English, Hindi and Telugu

**Passport No:** F9074169

**References:** Available on Request